**DATASHEET** 



# Adobe<sup>®</sup> Web Output Pak

Deliver dynamic documents in real time

In an e-business world, using the Web to provide up-to-the-minute business documents to customers and other end users is important. Adobe document generation solutions extend core systems and processes by using business information to create sophisticated customer-focused documents. With Adobe Web Output Pak, you can deliver online, real-time document output to your Web-connected audiences.

Adobe Web Output Pak provides the tools necessary to create electronic documents and the run-time environment required to deliver those documents, using the Web as a delivery mechanism. Generate documents in Adobe Portable Document Format (PDF) and HTML for the Web, and in WML for wireless devices, providing end users with access to documents 24 hours a day, seven days a week.

## Enhance a Variety of Applications

By providing end users with more options and on-demand access to information stored in your business systems, Adobe Web Output Pak lets you provide better customer service to key audiences, while simultaneously helping you reduce costs. With this solution, you can ensure documents on the Web are an exact representation of your paper documents.

Let Adobe help unleash the power of your business systems.

- Give line-of-business users the ability to view customer-critical data instantly.
- Enable customer service representatives to view customer documents in an online call-center environment.
- Let customers view documents when and where they choose.
- Provide remote users with access to a wide range of documents containing up-to-theminute information, including financial and regulatory-compliant documents, customer orders, and billing information.

## Adobe Network Publishing Solutions

Adobe Web Output Pak is an integral component of Adobe Network Publishing Solutions, helping businesses and people work together more productively and effectively.



## **Key Features**

#### **Accelerate E-business Initiatives**

With Web Output Pak, you can quickly establish a leading-edge online presence in the competitive world of e-business. Because this solution extends line-of-business applications and legacy systems, you can leverage existing data as part of a multichannel e-business strategy.

#### **Reduce Costs**

Web Output Pak lets you deliver customer-focused Web documents at a fraction of the printing and mailing costs typically associated with business documents and may reduce or eliminate the costs of preprinted forms inventories, paper handling, postage, and storage. Realize dramatic savings and rapid return on investment, particularly with your high-volume output needs.

#### **Improve Customer Relationships**

With Web Output Pak, you can provide customers and partners with up-to-the-minute, around-the-clock access to business information. Delivering personalized documents on demand from your legacy or line-of-business system means time- or customer-sensitive documents are available when and where needed—resulting in faster problem resolution and improved customer service.

#### **Generate Documents in PDF**

Enable companies to generate documents in Adobe PDF over the Web for printing when needed. Adobe PDF ensures compliance by preserving the exact formatting of the original materials.

### **Additional Features**

- Works with Adobe's easy-to-use document template package
- · Supports dynamic, multipage documents
- Allows you to personalize documents by including custom messages for each end user

PROVIDE BUSINESS
DOCUMENTS TO CUSTOMERS,
EMPLOYEES, AND PARTNERS
ON THE WEB, AROUND
THE CLOCK:

- Invoices
- · Statements
- Receipts
- · Purchase Orders
- · Terms and Conditions
- Policies
- Claims

Deliver professional-looking, compliant Adobe PDF or HTML documents to the web in real time.



## System Requirements

#### **Operating Systems Supported:**

Microsoft® Windows NT®, Microsoft IIS Web Server, Sun™ Solaris™, Apache Web Server™

# Adobe Web Output Pak supports most Web browsers and has been certified with:

Microsoft Internet Explorer 5.0 and Netscape® Communicator 4.7

#### FOR MORE INFORMATION

To learn more about Adobe Web Output Pak and the complete line of Adobe server products, please visit www.adobe.com/server.

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