InTempo®

Integrating people, processes and applications in e-business

Business process management is a critical success factor for e-business. InTempo, an XML-based business process automation platform, harnesses the power of the Web to streamline and improve your business processes. InTempo integrates people, processes and applications, creating an effective means for your organization to conduct business competitively. By managing the flow of work and information among employees, customers and partners, you extend the value of your core systems and the data they contain.

Competitive Advantage

Business process efficiency will determine your ability to operate and compete in your marketplace. InTempo is an effective solution for organizations needing to improve how they manage their business processes, in order to increase operational efficiencies and grow top-line revenues.

By integrating core systems with people and business processes, InTempo automates how you do business and enables you to:

• Eliminate process bottlenecks and improve service levels.
• Increase process control, accountability and flexibility.
• Respond to shifting business conditions without changing core systems.
• Leverage and extend existing IT investments.

Simplifying e-Business Integration

The information that drives business usually resides in several completely separate core systems. InTempo's application integration tools will help your organization overcome the daunting challenge of integrating ERP, CRM and legacy systems by making the connections for you.

JetForm's application integration capabilities provide developers with a single view of all interfaces under one system, creating a fast and cost-effective solution for automating core business processes that require seamless integration.

Key Features

Design, integrate and manage the processes that drive your business with InTempo.

Flexible Process Customization

JetForm recognizes that no two processes are alike. With InTempo's integrated set of design tools, you design customized, role-based processes that support your distinct business rules and meet the diverse business requirements unique to your industry or market. InTempo's customization features ensure maximum flexibility in process design:

• Easy-to-use graphical process designer
• Web-based user interface for work management
• Deadlines and reminders to ensure timely processing
• Object Library API — COM interface for easy customization
• Document envelope — enabling attachments to work items
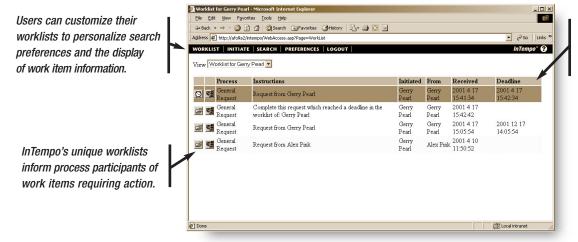• Flexible e-mail and Web-based routing

jetform®

Complex Process Integration

Organizations need, want and expect to include their back-end systems as they automate their business processes. With its XML-based architecture and application integration tools, InTempo enables you to integrate disparate processes, data and systems, making it possible to reach maximum productivity and efficiency.

Effective Process Management

Manage your business processes from start to finish by identifying and eliminating process bottlenecks and inefficiencies, ultimately reducing processing costs and improving service levels. Process developers can identify unique search fields for each process, enabling participants to easily track the progress of a process instance. InTempo also allows process administrators to easily audit and report on process efficiency.

Users can customize their worklists to personalize search preferences and the display of work item information.

InTempo's unique worklists inform process participants of work items requiring action.

Deadlines can be added to a process, highlighting overdue items in red to notify participants.

InTempo's Web-based user interface for work management

System Requirements

InTempo supports the following platforms:
Microsoft® Windows NT®
Microsoft® Windows 2000®

jetform®

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For more information, visit our Web site at www.jetform.com.

About JetForm Corporation
NASDAQ: FORM TSE: JFM. JetForm Corporation makes Web-based software solutions that automate business processes and transform them into "e-processes." JetForm enables companies and government to operate efficiently and effectively, to grow revenues, lower operating costs and reduce cycle times. Our strength is in intelligent XML forms, process automation and customer-focused document output. With operations in 11 countries and a global network of partners, JetForm is uniquely positioned to address the needs of international business.

JetForm's professional services team offers an integrated services program that ensures your success with JetForm technology. Services include: Systems Analysis, Design, Development and Integration, Training and Support. For more details about JetForm's Services Program, phone (613) 751-4884 or e-mail servops@jetform.com.

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